Job Description

Ummah Welfare Trust | +44 (0)1204 661 030



Reg. Charity No. 1000851

ROLE	National PR & Fundraising Coordinator	
STATUS	Full-time (based at the Bolton head office)	
HOURS	40 hours/week	
RESPONSIBLE TO	Chief Operating Officer	
SALARY	From £30,000 per annum	

THE ORGANISATION

Established in 2001, Ummah Welfare Trust is a UK-based international relief and development charity. Inspired by the Islamic teachings of empathy, generosity and selflessness, the trust aims to alleviate poverty and suffering across the world, and also ensuring that the rights of those who are neglected and oppressed are fulfilled by providing sustainable development solutions relating to shelter, education, health, and spiritual wellbeing.

Knowing that we are all ultimately accountable to the Almighty, the charity strives to maintain transparency and accountability, and as such the charity also has a full and transparent audit trail from the donor to the beneficiary.

To find out more about the organisation please visit our website on: <u>https://uwt.org/</u>

THE ROLE

UWT requires a PR & Fundraising Coordinator to coordinate UWT's PR & Fundraising strategy and delivery.

The post holder will facilitate the PR & Fundraising Team and Media team with creativity, imagination, excellent planning, organisation and management to maximise awareness of the organisation's campaigns, and also drive new initiatives to ensure the long-term sustainability of charitable donations.

OVERALL RESPONSIBILITIES

- Coordinate and implement the PR and fundraising strategy for UWT in line with the:
 - emerging spiritual and humanitarian demands of the Ummah;
 - the changing socio-economic, demographic, geographical, donating patterns and volunteering trends within our donor and volunteer communities; and
 - the organisation's values and changing needs
- Facilitate the National PR & Fundraising and Media teams to raise awareness of the charity's campaigns, programmes and activities, and generate funds for the poor and needy; and
- Develop and manage key stakeholder relationships

PR

- Work with the PR & Fundraising and Media teams to devise a communication and engagement plan as part of the PR & Fundraising strategy;
- Support the PR & Fundraising team and media team to create a schedule of UWT community events, activities, promotional material distribution, and media campaigns to raise awareness of UWT, it's programmes, campaigns and activities;
- Assist the Regional PR & fundraising managers to develop and manage relationships with national and local Masajid, Muslim community organisations, businesses and key individuals; and

• Work with the Regional PR & fundraising managers and Media manager to oversee the quality and quantity of project donation feedback material for project sponsors and donors.

Fundraising

- Work with the PR & Fundraising and Media teams to devise a fundraising plan as part of the PR & Fundraising strategy;
- Help the Regional PR & fundraising managers to maintain and build on existing relationships with regular funders and donors;
- Coordinate the generation and diversification of funding streams including major donors, legacies, regular giving and social media campaigns;
- Facilitate the Regional PR & fundraising managers to deliver on their assigned fundraising projects, working across regions and departments as appropriate;
- Monitor and evaluate national financial targets and expenditure for regional areas, reporting progress regularly, identifying any potential shortfalls and necessary remedial actions; and
- Work with the Regional PR & fundraising managers and teams to drive continuous improvement of UWT's existing fundraising operations, processes and systems.

Volunteering

- Work with the PR & Fundraising and Media teams to devise a volunteering plan as part of the PR & Fundraising strategy;
- Help the Regional PR & Fundraising teams to retain and expand on our current volunteer groups and communities;
- Understand and address the issues affecting our current volunteers across the country;
- Research the demands from the potential new generation of volunteers to understand the obstacles and opportunities to volunteering with UWT; and
- To oversee the development and motivation of a pool of volunteers that work within UWT values to proactively support the charity's awareness raising and fundraising campaigns

PERSON SPECIFICATION

QualificationsEducated to A level or equivalent qualificationEssentialIslamic Studies graduateHighly DesirableExperienceConsiderable experience of coordinating remote teamsEssentialExperience of managing a fundraising team and volunteersEssentialExperience of developing strategic plans, and of using strategic plans to set business and operational objectivesDesirableSkills / AbilitiesAbility to develop strong working relationships internally and with people from other organisationsEssentialAbilitiesAccomplished at preparing clear written and verbal reports and of giving presentationsEssentialSkills / Accomplished at preparing clear written and verbal reports and of giving organisationEssentialConstituting prioritiesEssentialImpresentationsEssentialCongetent user of Microsoft Office applications (Word, Excel, Access)EssentialImpresentationsEssentialImpresentationsEssentialImpresentationsEssentialConspletent user of Microsoft Office applications (Word, Excel, Access)EssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssentialImpresentationEssen	CATEGORY	CRITERIA	REQUIREMENT
ExperienceConsiderable experience of coordinating remote teamsEssentialExperience of managing a fundraising team and volunteersEssentialExperience of working in a charitable fundraising environmentEssentialExperience of developing strategic plans, and of using strategic plans to set business and operational objectivesDesirableSkills / AbilitiesAbility to develop strong working relationships internally and with people from other organisationsEssentialAbilitiesAbility to motivate and enthuse staff, volunteers and external supportersEssentialAccomplished at preparing clear written and verbal reports and of giving presentationsEssentialSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)Essentialunderstand ing and understand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialPersonal conduct and delivery of work should comply with the value and culture of Ummah Welfare TrustEssentialInterve of Microsoft Office apprise of the humanitarian and non-profit policy sectorDesirableDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorEssentialIn	Qualifications	Educated to A level or equivalent qualification	Essential
Experience of managing a fundraising team and volunteersEssentialExperience of working in a charitable fundraising environmentEssentialExperience of developing strategic plans, and of using strategic plans to set business and operational objectivesDesirableSkills / Ability to develop strong working relationships internally and withEssentialAbilitiespeople from other organisationsAbility to motivate and enthuse staff, volunteers and external supportersEssentialAccomplished at preparing clear written and verbal reports and of giving presentationsEssentialEssentialSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialEssentialMuderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts communityEssentialunderstanding on -profit policy sectorEssentialEssentialOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Islamic Studies graduate	Highly Desirable
Experience of working in a charitable fundraising environmentEssentialExperience of developing strategic plans, and of using strategic plans to set business and operational objectivesDesirableSkills / Ability to develop strong working relationships internally and with people from other organisationsEssentialAbility to motivate and enthuse staff, volunteers and external supportersEssentialAccomplished at preparing clear written and verbal reports and of giving presentationsEssentialSkille in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)Essentialunderstanding role and techniques utilised within community fundraising activityEssentialDemostrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialIndextand the priorities, events, functions and work activity. The role may involve travel throughout the UKEssential	Experience	Considerable experience of coordinating remote teams	Essential
Experience of developing strategic plans, and of using strategic plans to set business and operational objectivesDesirableSkills / Ability to develop strong working relationships internally and with people from other organisationsDesirableAbilitiesAbility to develop strong working relationships internally and with people from other organisationsEssentialAbility to motivate and enthuse staff, volunteers and external supportersEssential people from other organisationsAbility to motivate and enthuse staff, volunteers and external supportersEssential presentationsSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssential presentationsFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)Essentialunderstanding engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Experience of managing a fundraising team and volunteers	Essential
set business and operational objectivesDesirableSkills / Ability to develop strong working relationships internally and with people from other organisationsDesirableAbilitiesAbility to develop strong working relationships internally and with people from other organisationsEssentialAbility to motivate and enthuse staff, volunteers and external supportersEssentialAccomplished at preparing clear written and verbal reports and of giving presentationsEssentialSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)Essentialunderstanding understand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Experience of working in a charitable fundraising environment	Essential
Skills / Ability to develop strong working relationships internally and with Essential Abilities Ability to develop strong working relationships internally and with Essential Ability to motivate and enthuse staff, volunteers and external supporters Essential Accomplished at preparing clear written and verbal reports and of giving presentations Essential Skilled in handling a busy workload, meeting deadlines and managing conflicting priorities Essential Flexible and adaptable approach to work demands across the whole organisation Essential Competent user of Microsoft Office applications (Word, Excel, Access) Essential understand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community Essential understanding Broad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activity Essential Demonstrable knowledge and experience of the humanitarian and non-profit policy sector Desirable Essential Other Personal conduct and delivery of work should comply with the values and culture of Ummah Welfare Trust Essential Flexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UK Essential			Desirable
Abilities people from other organisations Ability to motivate and enthuse staff, volunteers and external supporters Essential Accomplished at preparing clear written and verbal reports and of giving presentations Essential Skilled in handling a busy workload, meeting deadlines and managing conflicting priorities Essential Flexible and adaptable approach to work demands across the whole organisation Essential Competent user of Microsoft Office applications (Word, Excel, Access) Essential Iocal Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisation Essential Broad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activity Essential Other Personal conduct and delivery of work should comply with the values and culture of Ummah Welfare Trust Essential Flexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UK Essential		Experience of business development and management	Desirable
Accomplished at preparing clear written and verbal reports and of giving presentationsEssentialSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)EssentialUnderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential	-		Essential
presentationsSkilled in handling a busy workload, meeting deadlines and managing conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)EssentialUnderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Ability to motivate and enthuse staff, volunteers and external supporters	Essential
conflicting prioritiesEssentialFlexible and adaptable approach to work demands across the whole organisationEssentialCompetent user of Microsoft Office applications (Word, Excel, Access)EssentialUnderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential			Essential
organisationcompetent user of Microsoft Office applications (Word, Excel, Access)EssentialKnowledge andUnderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential			Essential
Knowledge andUnderstand the diversity, issues and social and cultural nuances within local Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationEssentialunderstandingBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential			Essential
and understandinglocal Muslim communities and how this impacts community engagement, volunteering, fundraising and the organisationBroad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Competent user of Microsoft Office applications (Word, Excel, Access)	Essential
Broad understanding of fundraising techniques and the specific value, role and techniques utilised within community fundraising activityEssentialDemonstrable knowledge and experience of the humanitarian and non-profit policy sectorDesirableOtherPersonal conduct and delivery of work should comply with the values and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential	and	local Muslim communities and how this impacts community	Essential
Demonstrable knowledge and experience of the humanitarian and non-profit policy sector Desirable Other Personal conduct and delivery of work should comply with the values and culture of Ummah Welfare Trust Essential Flexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UK Essential	understanding	Broad understanding of fundraising techniques and the specific value,	Essential
and culture of Ummah Welfare TrustEssentialFlexibility in work hours and at times, location of work, in order to accommodate priorities, events, functions and work activity. The role may involve travel throughout the UKEssential		Demonstrable knowledge and experience of the humanitarian and	Desirable
accommodate priorities, events, functions and work activity. The role may involve travel throughout the UK	Other		Essential
		accommodate priorities, events, functions and work activity. The role	Essential
			Essential

This post is subject to a Disclosure and Barring Service (DBS) check.

The closing date for applications is **30th September 2023**, although the position may close sooner if the right candidate is found.

To apply for this role, please email your CV and Covering Letter to vacancies@uwt.org

Please ensure that you address how you satisfy each of the criteria in the person specification in your covering letter. Applications without a cover letter will not be considered.

For more information or discussion about the role please contact: 01204 661049